

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2021-12 - 2022-05

Date of report: 23/06/2022

Date of next report: 2022-12

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/3539>

Legend

Underperforming

On Target

CESGA		Cloud Compute	
		Availability	Reliability
targets		95%	95%
previous reporting period	2021-09	99.70%	99.70%
	2021-10	97.40%	97.40%
	2021-11	95.07%	95.07%
current reporting period	2021-06	100.00%	100.00%
	2021-07	100.00%	100.00%
	2021-08	99.90%	99.90%
	2021-09	99.70%	99.70%
	2021-10	97.40%	97.40%
	2021-11	95.07%	95.07%

INFN-CLOUD-BARI		Cloud Compute	
		Availability	Reliability
targets		95%	95%

previous reporting period	2021-09	99.46%	99.46%
	2021-10	100.00%	100.00%
	2021-11	85.30%	85.30%
current reporting period	2021-12	100.00%	100.00%
	2022-01	100.00%	100.00%
	2022-02	97.47%	97.47%
	2022-03	98.77%	98.77%
	2022-04	99.31%	99.31%
	2022-05	99.90%	99.90%