

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2020-07 / 2020-12

Date of report: 13-1-2021

Date of next report: 2021-04

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3565>

Legend

Underperforming

On Target

IFCA-LCG2		Cloud Compute	
		Availability	Reliability
targets		85%	90%
previous reporting period	2020-04	97,21%	97,21%
	2020-05	78,35%	78,35%
	2020-06	93,70%	93,70%
current reporting period	2020-07	93,06%	93,06%
	2020-08	99,10%	99,10%
	2020-09	100,00%	100,00%
	2020-10	97,86%	97,86%
	2020-11	96,96%	96,96%
	2020-12	91,26%	91,26%