

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2021-04 / 2021-09

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Date of next report: 2022-04

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/3565>

Legend

Underperforming

On Target

IFCA-LCG2	Cloud Compute		
		Availability	Reliability
targets		85%	90%
previous reporting period	2021-01	76.03%	87.05%
	2021-02	99.84%	99.84%
	2021-03	86.16%	86.16%
current reporting period	2021-04	98.88%	99.30%
	2021-05	99.42%	99.42%
	2021-06	100.00%	100.00%
	2021-07	100.00%	100.00%
	2021-08	99.69%	99.84%
	2021-09	100.00%	100.00%