

Services Performance Report

shows compliance with established SLA service targets



Audience: Miklós Bán

Report author: EGI SLA sla@mailman.egi.eu

Service: Cloud compute

Period: 2021-10 / 2022-03

Date of report: 11/04/2022

Date of next report: 2022-10

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/3565>

Legend

Underperforming

On Target

IFCA-LCG2	Cloud Compute		
		Availability	Reliability
targets		85%	90%
previous reporting period	2021-07	100.00%	100.00%
	2021-08	99.69%	99.84%
	2021-09	100.00%	100.00%
current reporting period	2021-10	99.81%	99.81%
	2021-11	88.46%	99.38%
	2021-12	99.82%	99.97%
	2022-01	85.22%	95.21%
	2022-02	90.74%	90.74%
	2022-03	98.77%	98.77%