

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2020-07 / 2020-12

Date of report: 13-1-2021

Date of next report: 2021-07

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3574>

Legend

Underperforming

On Target

		Cloud Compute	
		Availability	Reliability
targets		95%	95%
previous reporting period	2020-04	99,98%	99,98%
	2020-05	98,08%	98,08%
	2020-06	92,34%	92,34%
current reporting period	2020-07	99,60%	99,60%
	2020-08	100,00%	100,00%
	2020-09	100,00%	100,00%
	2020-10	100,00%	100,00%
	2020-11	100,00%	100,00%
	2020-12	100,00%	100,00%