

# Services Performance Report

shows compliance with established SLA service targets



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**Service:** Cloud compute

**Period:** 2021-01 / 2021-06

**Date of report:** 09/07/2021

**Date of next report:** 2022-01

**Documentation:** [https://wiki.egi.eu/wiki/Service\\_Level\\_Target\\_-\\_Availability\\_Reliability](https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability)

**Related agreements:** <https://documents.egi.eu/document/3574>

## Legend

Underperforming

On Target

INFN-CLOUD-BARI	Cloud Compute		
		Availability	Reliability
targets		95%	95%
previous reporting period	2020-10	100.00%	100.00%
	2020-11	100.00%	100.00%
	2020-12	100.00%	100.00%
current reporting period	2021-01	100.00%	100.00%
	2021-02	100.00%	100.00%
	2021-03	100.00%	100.00%
	2021-04	99.91%	99.91%
	2021-05	99.89%	99.89%
	2021-06	99.87%	99.87%