

Services Performance Report

shows compliance with established SLA service targets



Audience: Bas van Ruijven

Report author: EGI SLA sla@mailman.egi.eu

Service: Cloud compute

Period: 2021-07 / 2021-10

Date of report: 19/11/2021

Date of next report: SLA ended

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3574>

Legend

Underperforming

On Target

INFN-CLOUD-BARI	Cloud Compute		
		Availability	Reliability
targets		95%	95%
preious reporting period	2021-04	99.91%	99.91%
	2021-05	99.89%	99.89%
	2021-06	99.87%	99.87%
current reporting period	2021-07	100.00%	100.00%
	2021-08	100.00%	100.00%
	2021-09	99.46%	99.46%
	2021-10	100.00%	100.00%