

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2021-01 / 2021-03

Date of report: 28/05/2021

Date of next report --

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3576>

Legend

Underperforming

On Target

CESNET-MCC		Cloud Compute	
		Availability	Reliability
targets		95%	95%
previous reporting period	2020-10	99.19%	99.19%
	2020-11	98.72%	98.72%
	2020-12	89.77%	89.77%
current reporting period	2021-01	94.61%	94.61%
	2021-02	100.00%	100.00%
	2021-03	100.00%	100.00%
SLA violation: under-performing for 2 consecutive months			
2020-12, 2021-01	issues with Nova when creating the testing VMs		

CYFRONET-CLOUD		Cloud Compute	
		Availability	Reliability
targets		95%	95%

previous reporting period	2020-10	91.90%	91.90%
	2020-11	42.43%	42.43%
	2020-12	100.00%	100.00%
current reporting period	2021-01	99.98%	99.98%
	2021-02	100.00%	100.00%
	2021-03	100.00%	100.00%

IN2P3-IRES	Cloud Compute		
		Availability	Reliability
targets		85%	90%
previous reporting period	2020-10	98.75%	98.75%
	2020-11	99.83%	99.83%
	2020-12	99.62%	99.62%
current reporting period	2021-01	98.63%	98.63%
	2021-02	100.00%	100.00%
	2021-03	95.15%	99.17%