Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute
Period: 2022-01 / 2022-06
Date of report: 08/08/2022
Date of next report 2023-01
Documentation: https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability
Related agreements: https://documents.egi.eu/document/3576

Legend

Underperforming

On Target

CESNET-MCC		Cloud Compute	
		Availabilit	Reliability
targets		95%	95%
preious reporting period			
current reporting period	2022-01	99.79%	99.79%
	2022-02	99.50%	99.50%
	2022-03	99.38%	99.66%
	2022-04	98.16%	98.16%
	2022-05	98.95%	98.95%
	2022-06	100.00%	100.00%

CYFRONET-CLOUD		Cloud Compute	
		Availabilit	Reliability
targets		95%	95%

preious reporting period			
current reporting period	2022-01	89.18%	89.18%
	2022-02	97.06%	97.06%
	2022-03	99.22%	99.22%
	2022-04	100.00%	100.00%
	2022-05	99.87%	99.87%
	2022-06	98.34%	98.34%
2022-01	authentication issues		

IN2P3-IRES		Cloud Compute	
		Availabilit	Reliability
targets		95%	95%
preious reporting period			
current reporting period	2022-01	100.00%	100.00%
	2022-02	99.54%	100.00%
	2022-03	99.60%	99.60%
	2022-04	99.22%	99.22%
	2022-05	99.45%	100.00%
	2022-06	99.90%	99.90%