

# Services Performance Report

shows compliance with established SLA service targets



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**Service:** Cloud compute

**Period:** 2022-07 / 2022-12

**Date of report:** 18/01/2023

**Date of next report:** 2023-07

**Documentation:** <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

**Related agreements:** <https://documents.egi.eu/document/3576>

## Legend

Underperforming

On Target

CESNET-MCC		Cloud Compute	
		Availability	Reliability
targets		95%	95%
previous reporting period	2022-04	98.16%	98.16%
	2022-05	98.95%	98.95%
	2022-06	100.00%	100.00%
current reporting period	2022-07	95.61%	95.61%
	2022-08	100.00%	100.00%
	2022-09	100.00%	100.00%
	2022-10	99.44%	99.44%
	2022-11	100.00%	100.00%
	2022-12	100.00%	100.00%

IN2P3-IRES		Cloud Compute	
		Availability	Reliability
targets		95%	95%
	2022-04	99.22%	99.22%

previous reporting period	2022-05	99.45%	100.00%
	2022-06	99.90%	99.90%
current reporting period	2022-07	100.00%	100.00%
	2022-08	99.47%	99.87%
	2022-09	98.12%	98.12%
	2022-10	99.33%	99.33%
	2022-11	100.00%	100.00%
	2022-12	100.00%	100.00%