

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud Compute

Period: 2020-05 - 2020-10

Date of report: 13-11-2020

Date of next report: 2021-04

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3598>

Legend

Underperforming

On Target

| | | Cloud Compute | |
|---------------------------|---------|---------------|-------------|
| CESNET-MCC | | Availability | Reliability |
| targets | | 95% | 95% |
| previous reporting period | | n.a. | n.a. |
| | | n.a. | n.a. |
| | | n.a. | n.a. |
| current reporting period | 2020-05 | 97,00% | 97,00% |
| | 2020-06 | 100,00% | 100,00% |
| | 2020-07 | 98,69% | 99,23% |
| | 2020-08 | 100,00% | 100,00% |
| | 2020-09 | 99,77% | 99,77% |
| | 2020-10 | 99,19% | 99,19% |

| | | Cloud Compute | |
|------------|----------|---------------|-------------|
| IN2P3-IRES | | Availability | Reliability |
| targets | | 95% | 95% |
| | month -3 | n.a. | n.a. |

| | | | |
|---------------------------|----------|---------|---------|
| previous reporting period | month -2 | n.a. | n.a. |
| | month -1 | n.a. | n.a. |
| current reporting period | 2020-05 | 97,49% | 97,49% |
| | 2020-06 | 100,00% | 100,00% |
| | 2020-07 | 99,05% | 99,05% |
| | 2020-08 | 99,93% | 99,93% |
| | 2020-09 | 100,00% | 100,00% |
| | 2020-10 | 98,75% | 98,75% |

