Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud Compute
Period: 2021-05 - 2021-10
Date of report: 19/11/2021
Date of next report 2022-05
Documentation: https://wiki.eg https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
Related agreements: https://documents.egi.eu/document/3598

Legend

| Underperforming |
| On Target |

CESNET-MCC		Cloud Compute	
		Availabilit	**Reliability**
targets		95%	95%
preious reporting period	2021-02	100.00%	100.00%
	2021-03	100.00%	100.00%
	2021-04	98.02%	98.44%
current reporting period	2021-05	99.87%	99.87%
	2021-06	89.27%	89.27%
	2021-07	99.83%	99.83%
	2021-08	100.00%	100.00%
	2021-09	100.00%	100.00%
	2021-10	98.97%	99.99%

Explanation	
2021-06	issues with Nova when creating the testing VMs

IN2P3-IRES		Cloud Compute	
		Availabilit	**Reliability**
targets		95%	95%

preious reporting period	2021-02	100.00%	100.00%
	2021-03	95.15%	99.17%
	2021-04	96.86%	97.29%
current reporting period	2021-05	99.85%	99.85%
	2021-06	99.81%	99.97%
	2021-07	91.93%	99.70%
	2021-08	99.94%	99.94%
	2021-09	99.63%	99.63%
	2021-10	96.16%	96.16%

Explanation	
2021-07	power outage