

# Services Performance Report

shows compliance with established SLA service targets



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**Service:** Cloud compute

**Period:** 2020-10 - 2021-03

**Date of report:** 07/05/2021

**Date of next report** --

**Documentation:** <https://wiki.egi.eu> [https://wiki.egi.eu/wiki/Service\\_Level\\_Target\\_-\\_Availability\\_Reliability](https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability)

**Related agreements:** <https://documents.egi.eu/document/3660>

## Legend

Underperforming

On Target

INFN-CLOUD-BARI (former RECAS-BARI)	Cloud Compute		
	Availabilit	Reliability	
targets	95%	95%	
preious reporting period			
current reporting period	2020-10	100.00%	100.00%
	2020-11	100.00%	100.00%
	2020-12	100.00%	100.00%
	2021-01	100.00%	100.00%
	2021-02	100.00%	100.00%
	2021-03	100.00%	100.00%