

Dear EGI,

SGCI is pleased to name EGI as a formal SGCI partner. This jointly developed Letter of Commitment outlines the expectations of both parties.

SGCI will:


- Provide a coordinator for the SGCI Partners program.
- Add EGI to SGCI website list of partners.
- Provide clear mechanisms for EGI clients to obtain SGCI services. Recommended methods for requesting services are detailed on the SGCI website.
- Publicize EGI services to SGCI staff, especially those working on Extended Developer Support gateway projects
- Promote relevant EGI materials, resources, services and events through SGCI mechanisms including calendars, newsletters, blogs and news postings.
- Provide EGI with opportunities to deliver training through SGCI channels.
- If appropriate, include links to request EGI services/resources on SGCI website and describe their relevance to the SGCI community.
- Highlight success stories related to work with EGI.
- Relay interest to EGI when interest in EGI offerings is received by SGCI.
- Send quarterly communications to SGCI partners.
- Additional items to be customized by SGCI depending on the partner
  - Training in gateway development methods
  - Access to SSC Sandbox space for Partner clients
  - Consulting from SGCI's incubator

EGI will:


- Provide a named contact for this partnership.
- Provide clear mechanisms for SGCI clients to obtain EGI services/resources. Recommended methods for requesting services are detailed on the EGI website.
- Provide training on EGI services/resources for both SGCI staff and clients.
- Promote relevant materials, resources, services and events available through SGCI through EGI channels.
- Subscribe to the SGCI mailing list for newsletters and other pertinent information.
- Highlight success stories related to work with SGCI.
- Relay interest expressed in SGCI services to SGCI staff.
- If possible, attend the annual Gateways conference and staff an information booth or poster at the Resource Expo.
- If possible, attend one virtual Partner meeting per year.
- If possible, outline internship opportunities for SGCI students.
- Additional items:
  - Brokering and delivering HTC, cloud and storage resources for science gateways from Europe, Asia-Pacific and other EGI-partner regions, as well as from the European Open Science Cloud
  - Helping gateway developers find and choose technology partners in European cyber-infrastructure/e-infrastructure communities
  - Providing training, support and certification about the FitSM and ISO27k standards, helping gateway operators increase the quality, availability and security of their services
  - Organising annual community events to bring together various stakeholders from the broader e-infrastructure and science gateway areas
  - Exchange good practices about bootcamp events and jointly organize such events in the European context for service providers.

This letter acknowledges the expectations of both organizations to make a best effort to satisfy the tenets of the partnership. Named contacts from both parties will work together to resolve any issues. Either party may terminate this agreement by providing written notification to the other party.

EGI

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SGCI

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