

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute; Notebooks

Period: 2020-08 - 2021-01

Date of report: 12-2-2021

Date of next report: 2021-08

Documentation: <https://wiki.egi.eu> https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3667>

Legend

Underperforming

On Target

RECAS-BARI		Cloud Compute	
		Availability	Reliability
targets		90%	95%
previous reporting period			
current reporting period	2020-08	100,00%	100,00%
	2020-09	100,00%	100,00%
	2020-10	100,00%	100,00%
	2020-11	100,00%	100,00%
	2020-12	100,00%	100,00%
	2021-01	100,00%	100,00%