

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute, Online Storage

Period: 2021-08 - 2022-01

Date of report: 14/02/2022

Date of next report: 2022-08

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/3667>

Legend

Underperforming

On Target

INFN-CLOUD-BARI		Availability	Reliability
targets		90%	95%
previous reporting period	2021-05	99.89%	99.89%
	2021-06	99.87%	99.87%
	2021-07	100.00%	100.00%
current reporting period	2021-08	100.00%	100.00%
	2021-09	99.46%	99.46%
	2021-10	100.00%	100.00%
	2021-11	85.30%	85.30%
	2021-12	100.00%	100.00%
	2022-01	100.00%	100.00%
Explanation			
2021-11	Authentication failures.		