

Services Performance Report

shows compliance with established SLA service targets



Audience	Ricard Munne Caldes, Panayiotis Michael
Report author	EGI SLA sla@mailman.egi.eu
Service	EGI Cloud Compute, EGI Online Storage
Period	2022-05-01 / 2023-01-31
Date of report	2023-02-06
Date of next report	2023-05
Documentation	https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability

Legend
Underperforming
On Target

INFN-CLOUD-BARI			
		Availability	Reliability
Targets		90 %	95 %
previous reporting period	2022-05	99.9	99.9
	2022-06	100	100
	2022-07	63.01	63.01
current reporting period	2022-08	100	100
	2022-09	99.87	99.87
	2022-10	100	100
	2022-11	98.46	98.46
	2022-12	99.91	99.91
	2023-01	99.96	99.96

IISAS-FedCloud			
		Availability	Reliability
Targets		95 %	95 %
previous reporting period	2022-05	N.A	N.A
	2022-06	N.A	N.A
	2022-07	N.A	N.A

current reporting period	2022-08	N.A	N.A
	2022-09	N.A	N.A
	2022-10	99.87	99.87
	2022-11	99.81	99.81
	2022-12	100	100
	2023-01	99.93	99.93