

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2020-10 - 2021-03

Date of report: 29/04/2021

Date of next report: 2021-10

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3670>

Legend

Underperforming

On Target

		Cloud Compute	
		Availability	Reliability
IN2P3-IRES	targets	85%	90%
previous reporting period			
current reporting period	2020-10	98.75%	98.75%
	2020-11	99.83%	99.83%
	2020-12	99.62%	99.62%
	2021-01	98.63%	98.63%
	2021-02	100.00%	100.00%
	2021-03	95.15%	99.17%