

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute, Online Storage

Period: 2022-01 / 2022-06

Date of report: 06/07/2022

Date of next report: 2023-01

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/3696>

Legend

Underperforming

On Target

100IT			
		Availabilit	Reliability
targets		99%	99%
preious reporting period	2021-10	99.89%	99.89%
	2021-11	99.50%	99.50%
	2021-12	100.00%	100.00%
current reporting period	2022-01	100.00%	100.00%
	2022-02	100.00%	100.00%
	2022-03	100.00%	100.00%
	2022-04	100.00%	100.00%
	2022-05	100.00%	100.00%
	2022-06	100.00%	100.00%

IFCA-LCG2			
		Availabilit	Reliability
targets		90%	90%
preious reporting			

period			
current reporting period			
	2022-04	99.52%	99.52%
	2022-05	99.50%	99.50%
2022-06	100.00%	100.00%	