

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute, Online Storage

Period: 2022-07 / 2022-12

Date of report: 14/04/2023

Date of next report: 2023-07

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3696>

Legend

Underperforming

On Target

		Cloud compute	
100%IT - Hive		Availability	Reliability
targets		99%	99%
previous reporting period	2022-04	100%	100%
	2022-05	100%	100%
	2022-06	100%	100%
current reporting period	2022-07	100.00%	100.00%
	2022-08	100.00%	100.00%
	2022-09	100.00%	100.00%
	2022-10	99.97%	99.97%
	2022-11	99.86%	99.86%
	2022-12	100.00%	100.00%

		service/service type 1	
IFCA-LCG2		Availability	Reliability
targets		90%	90%
previous reporting period	2022-04	99.52%	99.52%
	2022-05	99.50%	99.50%
	2022-06	100.00%	100.00%
current reporting period	2022-07	97.26%	97.26%
	2022-08	44.22%	99.71%
	2022-09	95.10%	95.10%
	2022-10	95.13%	95.13%
	2022-11	88.47%	100.00%
	2022-12	77.37%	92.22%

Explanation

Resources were allocated but never used: further inquiry was not necessary.