

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud Compute

Period: 2021-04 - 2021-09

Date of report: 19/11/2021

Date of next report: 2022-04

Documentation: <https://wiki.egi.eu> https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3712>

Legend

Underperforming

On Target

		Cloud Compute	
IN2P3-IRES		Availability	Reliability
targets		95%	95%
previous reporting period			
current reporting period	2021-04	96.86%	97.29%
	2021-05	99.85%	99.85%
	2021-06	99.81%	99.97%
	2021-07	91.93%	99.70%
	2021-08	99.94%	99.94%
	2021-09	99.63%	99.63%
Explanation			
2021-07	power outage		

