

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud Compute

Period: 2021-10 - 2022-03

Date of report: 13/04/2022

Date of next report: 2022-10

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/3712>

Legend

Underperforming

On Target

		Cloud Compute	
IN2P3-IRES		Availability	Reliability
targets		95%	95%
previous reporting period	2021-07	91.93%	99.70%
	2021-08	99.94%	99.94%
	2021-09	99.63%	99.63%
current reporting period	2021-10	96.16%	96.16%
	2021-11	99.19%	99.19%
	2021-12	98.77%	99.45%
	2022-01	100.00%	100.00%
	2022-02	99.54%	100.00%
	2022-03	99.60%	99.60%

