

# Services Performance Report

shows compliance with established SLA service targets



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**Service:** Cloud Compute

**Period:** 2022-04 - 2022-09

**Date of report:** 17/10/2022

**Date of next report:** 2023-04

**Documentation:** <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

**Related agreements:** <https://documents.egi.eu/document/3712>

## Legend

Underperforming

On Target

		Cloud Compute	
IN2P3-IRES		Availability	Reliability
targets		95%	95%
previous reporting period	2022-01	100.00%	100.00%
	2022-02	99.54%	100.00%
	2022-03	99.60%	99.60%
current reporting period	2022-04	99.22%	99.22%
	2022-05	99.45%	100.00%
	2022-06	99.90%	99.90%
	2022-07	100.00%	100.00%
	2022-08	99.47%	99.87%
	2022-09	98.12%	98.12%

