Services Performance Report

shows compliance with established SLA service targets

Legend

Underperforming	
On Target	

IFCA-LCG2		Cloud Compute	
		Availability	Reliability
targets		90%	90%
preious reporting period	2022-02	90.74%	90.74%
	2022-03	98.77%	98.77%
	2022-04	99.53%	99.53%
current reporting period	2022-05	99.50%	99.50%
	2022-06	100.00%	100.00%
	2022-07	97.26%	97.26%
	2022-08	44.22%	99.71%
	2022-09	95.10%	95.10%
	2022-10	99.16%	99.16%

Explanations	
2022-08	Scheduled downtime to upgrade the OpenStack version

NCG-INGRID-PT		Cloud Compute	
		Availability	Reliability

targets		90%	90%
preious reporting period	2022-02	100.00%	100.00%
	2022-03	99.83%	99.83%
	2022-04	100.00%	100.00%
current reporting period	2022-05	100.00%	100.00%
	2022-06	100.00%	100.00%
	2022-07	100.00%	100.00%
	2022-08	100.00%	100.00%
	2022-09	100.00%	100.00%
	2022-10	97.35%	97.35%