

Services Performance Report

shows compliance with established SLA service targets



Audience: Alvaro Lopez

Report author: EGI SLA sla@mailman.egi.eu

Service: Cloud compute

Period: 2023-05 - 2023-06

Date of report: 11/07/2023

Date of next report sla ended

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/3747>

Legend

Underperforming

On Target

		Cloud Compute	
IFCA-LCG2		Availability	Reliability
targets		90%	90%
previous reporting period	2023-02	82.38%	82.38%
	2023-03	98.23%	98.69%
	2023-04	99.95%	99.95%
current reporting period	2023-05	95.56%	95.56%
	2023-06	99.06%	99.06%

		Cloud Compute	
NCG-INGRID-PT		Availability	Reliability
targets		90%	90%

previous reporting period	2023-02	100.00%	100.00%
	2023-03	99.72%	99.72%
	2023-04	99.86%	99.86%
current reporting period	2023-05	100.00%	100.00%
	2023-06	100.00%	100.00%