

# Services Performance Report

shows compliance with established SLA service targets



**Audience:** Ingemar Haggstrom, Carl-Fredrik Enell

**Report author:** EGI SLA sla@mailman.egi.eu

**Service:** Cloud compute

**Period:** 2022-01 / 2022-06

**Date of report:** 05/07/2022

**Date of next report:** 2023-01

**Documentation:** <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

**Related agreements:** <https://documents.egi.eu/document/3757>

## Legend

Underperforming

On Target

TR-FC1-ULAKBIM	Cloud Compute		
		Availabilit	Reliability
targets		85%	90%
preious reporting period	2021-10	60.30%	60.30%
	2021-11	53.00%	53.00%
	2021-12	100.00%	100.00%
current reporting period	2022-01	99.08%	99.08%
	2022-02	100.00%	100.00%
	2022-03	99.60%	99.60%
	2022-04	100.00%	100.00%
	2022-05	99.92%	99.92%
	2022-06	99.95%	99.95%