

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute, Online Storage

Period: 2021-09 - 2022-02

Date of report: 10/03/2022

Date of next report: 2022-09

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/3761>

Legend

Underperforming

On Target

CLOUDIFIN		Availability	Reliability
targets		90%	90%
previous reporting period			
current reporting period	2021-09	97.40%	97.40%
	2021-10	99.99%	99.99%
	2021-11	95.39%	95.39%
	2021-12	95.42%	95.42%
	2022-01	100.00%	100.00%
	2022-02	99.42%	99.42%