Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute

Period: 2021-12 - 2022-05

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Documentation: https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability

Related agreements: https://documents.egi.eu/document/3835

Legend

Underperforming

On Target

TR-FC1-ULAKBIM		Cloud Compute	
		Availability	Reliability
targets		90%	90%
preious reporting period	2021-09	97.01%	97.01%
	2021-10	60.30%	60.30%
	2021-11	53.00%	53.00%
current reporting period	2021-12	99.38%	99.38%
	2022-01	99.08%	99.08%
	2022-02	100.00%	100.00%
	2022-03	99.60%	99.60%
	2022-04	100.00%	100.00%
	2022-05	99.92%	99.92%