

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute, Online Storage

Period: 2022-07 - 2022-12

Date of report: 07/02/2023

Date of next report: 2023-07

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/3914>

Legend

Underperforming

On Target

GSI-LCG2		Availability		Reliability	
		90%	95%		
targets					
previous reporting period					
current reporting period		2022-07	100.00%	100.00%	
		2022-08	100.00%	100.00%	
		2022-09	99.93%	99.93%	
		2022-10	100.00%	100.00%	
		2022-11	100.00%	100.00%	
		2022-12	100.00%	100.00%	