



**Audience:** EGI infrastructure

**Report author:** EGI Operations operations@egi.eu

**Service:** Cloud Computing

**Frequency:** Monthly

**Documentation:** <https://confluence.egi.eu/display/EGISLM/Service+Level+Target++Availability+Reliability>

**Metrics profile:** [https://poem.egi.eu/ui/public\\_metricprofiles/ARGO\\_MON\\_CRITICAL](https://poem.egi.eu/ui/public_metricprofiles/ARGO_MON_CRITICAL)

**Probes description:** [https://poem.egi.eu/ui/public\\_metrics](https://poem.egi.eu/ui/public_metrics)

**ARGO Report:** <https://argo.egi.eu/egi/report-ar/Critical/SITES?month=2023-09&filter=FedCloud>

| Legend          |
|-----------------|
| UNDERPERFORMING |
| ON TARGET       |

| Cloud Resource Centres Availability Reliability report 2023-09 |                              |              |             | 2023-08      | 2023-07      |
|--|------------------------------|--------------|-------------|--------------|--------------|
| Resource Centre  | Operations Centre            | Availability | Reliability | Availability | Availability |
| <a href="#">100IT</a>  | <a href="#">NGI_UK</a>       | 100.00%      | 100.00%     | 98.59%       | 99.59%       |
| <a href="#">BIFI</a>   | <a href="#">NGI_IBERGRID</a> | 94.93%       | 94.93%      | 34.56%       | 56.23%       |
| <a href="#">CESGA</a>  | <a href="#">NGI_IBERGRID</a> | 100.00%      | 100.00%     | 99.96%       | 100.00%      |
| <a href="#">CESGA-CLOUD</a>                                    | <a href="#">NGI_IBERGRID</a> | 100.00%      | 100.00%     | 99.96%       | 100.00%      |
| <a href="#">CESNET-MCC</a>                                     | <a href="#">NGI_CZ</a>       | 97.71%       | 97.71%      | 99.70%       | 100.00%      |
| <a href="#">CETA-GRID</a>                                      | <a href="#">NGI_IBERGRID</a> | 100.00%      | 100.00%     | 99.99%       | 89.11%       |
| <a href="#">CLOUDIFIN</a>                                      | <a href="#">NGI_RO</a>       | 100.00%      | 100.00%     | 99.88%       | 99.96%       |
| <a href="#">CSTCLOUD-EGI</a>                                   | <a href="#">NGI_CHINA</a>    | 99.77%       | 99.77%      | 99.97%       | 89.24%       |
| <a href="#">CYFRONET-CLOUD</a>                                 | <a href="#">NGI_PL</a>       | 100.00%      | 100.00%     | 83.89%       | 100.00%      |
| <a href="#">DESY-CC</a>  | <a href="#">NGI_DE</a>       | 88.18%       | 88.18%      | 7.71%        | 99.99%       |
| <a href="#">ELKH-CLOUD</a>                                     | <a href="#">NGI_HU</a>       | 99.72%       | 99.72%      | 99.97%       | 100.00%      |
| <a href="#">EODC</a>   | <a href="#">NGI_IT</a>       | 100.00%      | 100.00%     | 96.19%       | N/A          |
| <a href="#">fedcloud.srce.hr</a>                               | <a href="#">NGI_HR</a>       | 100.00%      | 100.00%     | 99.75%       | 100.00%      |
| <a href="#">GRNET-OPENSTACK</a>                                | <a href="#">NGI_GRNET</a>    | 0.00%        | 0.00%       | 0.00%        | 0.00%        |
| <a href="#">GSI-LCG2</a>                                       | <a href="#">NGI_DE</a>       | 100.00%      | 100.00%     | 99.97%       | 73.42%       |
| <a href="#">IFCA-LCG2</a>                                      | <a href="#">NGI_IBERGRID</a> | 92.32%       | 92.32%      | 99.99%       | 100.00%      |
| <a href="#">IISAS-FedCloud</a>                                 | <a href="#">NGI_SK</a>       | 100.00%      | 100.00%     | 99.96%       | 100.00%      |
| <a href="#">ILIFU-UCT</a>                                      | <a href="#">AfricaArabia</a> | 86.92%       | 86.92%      | 99.95%       | 100.00%      |
| <a href="#">IN2P3-IRES</a>                                     | <a href="#">NGI_FRANCE</a>   | 99.85%       | 99.99%      | 93.31%       | 99.98%       |
| <a href="#">INFN-CLOUD-BARI</a>                                | <a href="#">NGI_IT</a>       | 74.90%       | 74.90%      | 30.37%       | 0.00%        |
| <a href="#">INFN-CLOUD-CNAF</a>                                | <a href="#">NGI_IT</a>       | 99.94%       | 99.94%      | 99.24%       | 100.00%      |
| <a href="#">INFN-PADOVA-STACK</a>                              | <a href="#">NGI_IT</a>       | 97.08%       | 97.08%      | 96.44%       | 94.64%       |
| <a href="#">Kharkov-KIPT-LCG2</a>                              | <a href="#">NGI_UA</a>       | 0.00%        | 0.00%       | 0.00%        | 0.00%        |
| <a href="#">NCG-INGRID-PT</a>                                  | <a href="#">NGI_IBERGRID</a> | 95.57%       | 95.57%      | 89.61%       | 74.40%       |
| <a href="#">SCAI</a>   | <a href="#">NGI_DE</a>       | 100.00%      | 100.00%     | 99.90%       | 99.16%       |
| <a href="#">TR-FC1-ULAKBIM</a>                                 | <a href="#">NGI_TR</a>       | 100.00%      | 100.00%     | 99.97%       | 100.00%      |
| <a href="#">UA-BITP</a>  | <a href="#">NGI_UA</a>       | 95.12%       | 95.12%      | 81.88%       | 76.31%       |
| <a href="#">UNIV-LILLE</a>                                     | <a href="#">NGI_FRANCE</a>   | 100.00%      | 100.00%     | 99.90%       | 98.52%       |
| <a href="#">UPV-GRyCAP</a>                                     | <a href="#">NGI_IBERGRID</a> | 100.00%      | 100.00%     | 96.87%       | 80.65%       |
| <a href="#">WALTON-CLOUD</a>                                   | <a href="#">NGI_IE</a>       | 100.00%      | 100.00%     | 99.94%       | 79.28%       |