

EGI-InSPIRE

NGI OLA QUESTIONNAIRE

| | |
|----------------------|---|
| Document identifier: | EGI-InSPIRE-OLAs-NGI_HU-questionnaire |
| Date: | 17/08/2010 |
| Activity: | SA1 |
| Lead Partner: | EGI.eu |
| Document Status: | FINAL |
| Dissemination Level: | PUBLIC |
| Document Link: | https://documents.egi.eu/document/58 |

Copyright notice:

Copyright © Members of the EGI-InSPIRE Collaboration, 2010. See www.egi.eu for details of the EGI-InSPIRE project and the collaboration.

EGI-InSPIRE (“European Grid Initiative: Integrated Sustainable Pan-European Infrastructure for Researchers in Europe”) is a project co-funded by the European Commission as an Integrated Infrastructure Initiative within the 7th Framework Programme. EGI-InSPIRE began in May 2010 and will run for 4 years.

This work is licensed under the Creative Commons Attribution-Noncommercial 3.0 License. To view a copy of this license, visit <http://creativecommons.org/licenses/by-nc/3.0/> or send a letter to Creative Commons, 171 Second Street, Suite 300, San Francisco, California, 94105, USA. The work must be attributed by attaching the following reference to the copied elements: “Copyright © Members of the EGI-InSPIRE Collaboration, 2010. See www.egi.eu for details of the EGI-InSPIRE project and the collaboration”.

Using this document in a way and/or for purposes not foreseen in the license, requires the prior written permission of the copyright holders.

The information contained in this document represents the views of the copyright holders as of the date such views are published.

PROJECT SUMMARY

To support science and innovation, a lasting operational model for e-Science is needed – both for coordinating the infrastructure and for delivering integrated services that cross national borders.

The EGI-InSPIRE project will support the transition from a project-based system to a sustainable pan-European e-Infrastructure, by supporting ‘grids’ of high-performance computing (HPC) and high-throughput computing (HTC) resources. EGI-InSPIRE will also be ideally placed to integrate new Distributed Computing Infrastructures (DCIs) such as clouds, supercomputing networks and desktop grids, to benefit the user communities within the European Research Area.

EGI-InSPIRE will collect user requirements and provide support for the current and potential new user communities, for example the ESFRI projects. Support will also be given to the current heavy users of the infrastructure, such as high energy physics, computational chemistry and life sciences, as they move their critical services and tools from a centralised support model to one driven by their own individual communities.

The objectives of the project are:

1. The continued operation and expansion of today’s production infrastructure by transitioning to a governance model and operational infrastructure that can be increasingly sustained outside of specific project funding.
2. The continued support of researchers within Europe and their international collaborators that are using the current production infrastructure.
3. The support for current heavy users of the infrastructure in earth science, astronomy and astrophysics, fusion, computational chemistry and materials science technology, life sciences and high energy physics as they move to sustainable support models for their own communities.
4. Interfaces that expand access to new user communities including new potential heavy users of the infrastructure from the ESFRI projects.
5. Mechanisms to integrate existing infrastructure providers in Europe and around the world into the production infrastructure, so as to provide transparent access to all authorised users.
6. Establish processes and procedures to allow the integration of new DCI technologies (e.g. clouds, volunteer desktop grids) and heterogeneous resources (e.g. HTC and HPC) into a seamless production infrastructure as they mature and demonstrate value to the EGI community.

The EGI community is a federation of independent national and community resource providers, whose resources support specific research communities and international collaborators both within Europe and worldwide. EGI.eu, coordinator of EGI-InSPIRE, brings together partner institutions established within the community to provide a set of essential human and technical services that enable secure integrated access to distributed resources on behalf of the community.

The production infrastructure supports Virtual Research Communities – structured international user communities – that are grouped into specific research domains. VRCs are formally represented within EGI at both a technical and strategic level.

TABLE OF CONTENTS

| | |
|-------------------------------------|----------|
| 1.OLA NGI QUESTIONNAIRE..... | 4 |
| 1.OLA STATUS..... | 4 |
| 2.ENFORCEMENT METHODOLOGY..... | 4 |
| 3.MONITORING TOOLS..... | 4 |
| 4.FUTURE DEVELOPMENTS..... | 4 |

1. OLA NGI QUESTIONNAIRE

1. OLA STATUS

1. Number of certified sites in the NGI
5 sites.
2. Number of sites that have already signed an OLA or comparable document
5 sites.
3. In case of a comparable document being used, describe deviations from the metrics used in the original EGI OLA document.
We are using the original EGI OLA document.
4. What is the main obstacle to the adoption of the OLA by all sites?
There are no obstacles.
5. Which are the main considerations / objections of sites to the OLA?
We are using the original EGI OLA document.
6. Describe any modifications that you would consider to the OLA metrics definitions?
There are no modifications.
7. Are there any metrics that should be added/removed from the OLA? Include a brief justification for your answer.
There are no metrics what we would like to add or remove.

2. ENFORCEMENT METHODOLOGY

8. Are there any improvements you would propose to apply in your NGI to the current enforcement methodology of the OLA? (Monthly League Table, justifications for breach of A/R metrics)
We do not have suggestions.
9. What kind of rewards/penalties for sites would you consider for over/underachieving sites?
We do not have recommendations.
10. Do you find the current system for providing justifications for A/R failures adequate? If not why? What else would you use?
The current system is adequate for us.
11. Do the justifications in general adequately describe the incident, main cause and the recovery strategy used?
The justifications are adequate for us.

3. MONITORING TOOLS

14. Describe any defects that you've encountered with the OLA monitoring tools currently used (e.g. Nagios, GridView)?
We do not have feature request for this.
15. Describe any improvements that you would consider to the OLA monitoring tools currently used (e.g. NAgios, GridView)?

We do not have feature request for this.

4. FUTURE DEVELOPMENTS

16. Do you think that the OLA should remain part of site certificate process or there is a different procedure you would like to use?
Yes, it should.
17. How do you (or would you) manage OLAs in your NGI?
The Hungarian NREN manages OLA in our NGI. Its name is NIIF Institute.
18. Would you object to an increase of the minimum Availability/Reliability thresholds to 80% and 85% and respectively?
These are ok for us.
19. Would you object to permitting a grace period of 6 month for new sites were availability and reliability thresholds are 70% and 75% respectively?
These are ok for us.
20. What thresholds would you like to see for EGI core services? Do you agree with 80%/85% as in sites?
We would like to see 90% for EGI core services.
21. Please provide any additional comments that were not covered with the previous questions no comment
We do not have comments.