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Abstract

This document describes the Quality Criteria for the Operations Capabilities identified in the UMD Roadmap.









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1.0	03/11/2010	First draft	Enol Fernández
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1.3	31/01/2011	Added Nagios failover configuration and APEL QC	Álvaro Simón
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1 MONITORING CAPABILITY

This section documents the Specific Quality Criteria for the monitoring system (NAGIOS) and the web portal to check the results.

1.1 Nagios Configuration Generation

Generation of Nagios Configuration Files	
ID	MON_NCG_1
Description	The NCG must be able to generate a correct configuration for Nagios that includes all the hosts and services to be monitored.
Mandatory	YES
Applicability	Nagios Configuration Generator (NCG) component.

Input from Technology Provider	Support for the automatic generator of configuration files for Nagios: /etc/nagios and /etc/nagios/wlcg.d/* files must be generated based on the information gathered from the nformation gathered from GOCDB.	
Test	Pre-condition	Configured system.
Description	Test	Generate Nagios configuration files according to the information available in the databases.
	Expected Outcome	Working Nagios configuration files.
Pass/Fail	Pass if the automatic generation of configuration files works.	
Criteria		
Related Information	NCG [R 2]	
Revision Log		









Generation o	Generation of Failover Nagios Configuration	
ID	MON_NCG_2	
Description	The NCG must allow a redundant service configuration for Nagios that includes failover capability.	
Mandatory	YES	
Applicability	Nagios Configuration Generator (NCG) component.	

Input from Technology Provider	services: Several Robot co	automatic generation of configuration files for Nagios with redundant WMS ertificates VOs and VOMSES
Test	Pre-condition	Configured system.
Description	Test	Generate Nagios configuration files according to the information available in the databases.
	Expected Outcome	Working Nagios redundant configuration files using failover services.
Pass/Fail	Pass if the redundant services are configured and used correctly.	
Criteria		
Related Information	NCG [R 2]	
Revision Log		







1.2 Visualization Portal (MyEGI)

Resource Summary View	
ID	MON_PORTAL_1
Description	Provide a view of the summary status of resources.
Mandatory	YES
Applicability	MyEGI monitoring visualization portal

Input from Technology Provider	Summary view in visualization portal that provides the following basic information: • Site of the resource • Resource name • Type of service • Current status • Link to detailed and historical views • Use colors to display the status of the resource.	
Test Description	Pre-condition Test Expected Outcome	Configured system. Browse the summary view of resources. All requested information is provided
Pass/Fail Criteria	Pass if the resource information spec	arce summary view is provided for any selected resource with all the eified above.
Related Information	MyEGI Portal [R 3]	
Revision Log		



Revision Log





Resource De	etail View		
ID	MON_PORTAL_2		
Description	Provide a view of the detailed status of resources.		
Mandatory	YES		
Applicability	MyEGI monitoring visualization portal		
Input from Technology Provider	Detailed view of the current status for resources that shows the results of the last execution of all the probes. Include all information requested in the summary view plus:		
	List of probes executed		
	Detailed results of probes		
	Last execution time for probe		
	Link to historical view		
Test	Pre-condition Configured system.		
Description	Test Browse the detailed view of resources.		
	Expected All requested information is provided Outcome		
Pass/Fail Criteria	Pass if the detailed view is provided for any selected resource with all the information specified above.		
Related Information	MyEGI Portal [R 3]		









Resource His	Resource Historical View	
ID	MON_PORTAL_3	
Description	Provide a view of the historical status of resources.	
Mandatory	YES	
Applicability	MyEGI monitoring visualization portal	

Input from Technology Provider	Historical view of the probes executed at resources. Show graphically in a timeline the results for the probes. For any given probe show the detailed view fields when selected.	
Test	Pre-condition	Configured system.
Description	Test	Browse the historical view of resources.
	Expected Outcome	All requested information is provided
Pass/Fail Criteria	Pass if the his information spec	torical view is provided for any selected resource with all the cified above.
Related Information	MyEGI Portal [R 3]	
Revision Log		







Resource Filters	
ID	MON_PORTAL_4
Description	Provide ways to filter the information shown in the web interface for all the possible views of the portal.
Mandatory	YES
Applicability	MyEGI monitoring visualization portal
Input from	Provide ways to filter the information shown in the web interface for all the possible

Input from	Provide ways to	filter the information shown in the web interface for all the possible
Technology	views of the portal. At least, the displayed resources should be filtered by the	
Provider	following constrains:	
	• status of r	resource (select just one status or several)
	 type of se 	rvice
	 supported 	VO
	site which	the resource belongs to
	 specific n 	ame of resource
	for historical vie	w, range of dates which will be used for the information.
Test	Pre-condition	Configured system.
Description	Test	Test the resource filters available.
	Expected	Resrouces are shown according to the filters tested.
	Outcome	-
Pass/Fail	Pass if the resou	rce filters are provided and they work as expected.
Criteria		
Related	MyEGI Portal [I	R 3]
Information		
Revision Log		







Responsiveness	
ID	MON_PORTAL_5
Description	Visualization portal should provide fast response to user requests.
Mandatory	YES
Applicability	MyEGI monitoring visualization portal

Input from Technology Provider	Information should be displayed as soon as possible. If too much information is to be shown, the portal should use a paginated interface or dynamically load the content and provide as soon as possible a first set of results.	
Test	Pre-condition	Configured system.
Description	Test	Browse complex page (e.g. lots of resources)
	Expected Outcome	Page responsiveness is fast enough for navigation. Information is loaded dynamically or shown in a paged interface.
Pass/Fail Criteria	Pass if the complex pages are responsive for navigation (no more than 15 seconds for showing the first set of results)	
Related Information	MyEGI Portal [R 3]	
Revision Log		







Linkable Views	
ID	MON_PORTAL_6
Description	Views should have unique URLs that are independent to the user session
Mandatory	YES
Applicability	MyEGI monitoring visualization portal

Input from Technology Provider	Views should have unique URLs that are independent to the user session. These links should work for different users.	
Test	Pre-condition	Configured system.
Description	Test	Generate view link with user A, try it with user B
	Expected Outcome	Both users A and B get the same view results.
Pass/Fail Criteria	Views links mus	st work for different users and/or sessions.
Related Information	MyEGI Portal [R 3]	
Revision Log		







1.3 Database

Metric List Fetching	
ID	MON_DB_1
Description	The list of metrics to use in each of the services must be fetch at regular intervals from a given central location.
Mandatory	YES
Applicability	Metrics Database

Input from Technology Provider	Test of the metr	ic fetch mechanism.
Test	Pre-condition	Configured system.
Description	Test	Fetch metrics from central metric database. Generate list of updates for the current local metric database.
	Expected Outcome	Metrics are fetched correctly. A list of updates is generated.
Pass/Fail	Test must exist and execute correctly.	
Criteria		
Related Information		
Revision Log		







Resource List Fetching	
ID	MON_DB_2
Description	The list of resources to be tested should be dynamically discovered
Mandatory	YES
Applicability	Metrics Database
Input from Technology	The list of resources to be tested should be dynamically discovered using the various information systems available. The list of sites to be tested meet the following
D	information systems available. The list of sites to be tested meet the following

Input from Technology Provider	information sys requirements: • listed in the listed in t	trees to be tested should be dynamically discovered using the various tems available. The list of sites to be tested meet the following the BDII the GOCDB he GOCDB is Certified
Test	Pre-condition	Configured system.
Description	Test	Fetch resources by quering BDII and GOCDB. List of updates to perform to the local resource DB.
	Expected Outcome	Resources are fetched correctly. A list of updates is generated.
Pass/Fail	Resource list is	generates correctly according to the requirements.
Criteria		
Related Information		
Revision Log		







2 MONITORING PROBES

The Monitoring Capability executes a set of probes defined by the operations community. These probes *should* be provided by the TP for each product.

Probe Template		
ID	MON_PROBE_1	
Description	A template and documentation for the creation of new probes that can be integrated in the monitoring framework must exist.	
Mandatory	YES	
Applicability	Monitoring Capability	
Input from	Template for probes and documentation for the creation and integration of probes	
Technology	into the framework (or link to those documents)	
Provider		

Input from Technology Provider	Template for probes and documentation for the creation and integration of probes into the framework (or link to those documents)
Pass/Fail Criteria	The QC will pass if the template and documentation is available for external developers and is usable for creating new probes.
Related Information	
Revision Log	







2.1 Service Probes

Certificate Lifetime Probe		
ID	MON_PROBE_GENERIC_1	
Description	Provide a monitoring probe that assures that the host certificate lifetime for the service is valid.	
Mandatory	NO	
Applicability	All products that use host certificates	

Input from Technology Provider	Certificate Validity Probe. The probe should only use the public interface of the service and run integrated in the monitoring infrastructure of EGI
Pass/Fail Criteria	The QC will pass if the TP provides with the service a probe for checking the certificate lifetime. This probe may be provided also indirectly as part of other probes.
Related Information	
Revision Log	V1.1 Added probe description. V2: Simplified description







Service Probe			
ID	MON_PROBE_GENERIC_2		
Description	Provide monitoring probes that test the functionality of the service		
Mandatory	NO		
Applicability	All Services		

Input from Technology Provider	Monitoring probe that tests that the service provides the expected functionality. The probe should only use the public interface of the service and run integrated in the monitoring infrastructure of EGI. The exact tests to perform for each service are determined by the operations community. For the current probes specification check the SAM documentation [R 4]
Pass/Fail Criteria	Probes must exist, they must be integrated with the EMI monitoring infrastructure and provide the expected functionality.
Related Information	SAM documentation [R 4]
Revision Log	

The criteria described in the next sections make reference to probes that are used by the EGI Operations community to monitor the Infrastructure. The specific appliances must support the execution of these probes.







2.1.1 Job Execution Capability Probes

Job Execution Probe		
ID	MON_PROBE_JOBEXEC_1	
Description	Provide monitoring probes that test the functionality of Job Execution Capability	
Mandatory	YES	
Applicability	Job Execution Appliances	

Input from Technology Provider	CE probes as described at: https://tomtools.cern.ch/confluence/display/SAM/CE
Pass/Fail Criteria	Probes must exist and behave as expected in the probe documentation.
Related Information	SAM documentation [R 4]
Revision Log	







CREAM Job Execution Probe		
ID	MON_PROBE_JOBEXEC_2	
Description	Provide monitoring probes that test the functionality of CREAM	
Mandatory	YES	
Applicability	CREAM Appliances	

Input from Technology Provider	CREAM CE probes as described at: https://tomtools.cern.ch/confluence/display/SAM/CREAMCE-DJS
Pass/Fail	Probes must exist and behave as expected in the probe documentation.
Criteria	
Related	SAM documentation [R 4]
Information	
Revision Log	







WN Probes	
ID	MON_PROBE_JOBEXEC_3
Description	Provide monitoring probes that test the correct function of Worker Nodes
Mandatory	YES
Applicability	Worker Node

Input from Technology Provider	WN probes as described at: https://tomtools.cern.ch/confluence/display/SAM/WN .
Pass/Fail Criteria	Probes must exist and behave as expected in the probe documentation.
Related Information	SAM documentation [R 4]
Revision Log	







2.1.2 Compute Job Scheduling Probes

WMS Probes			
ID	MON_PROBE_JOBSCH_1		
Description	Provide monitoring probes that test the functionality of WMS.		
Mandatory	YES		
Applicability	WMS Job Scheduling Appliances.		

Input from Technology Provider	WMS https://tomtool	probes s.cern.ch/confluenc	as e/display/SAM/W	described /MS.	at:
Pass/Fail Criteria	Probes must ex	xist and behave as ex	xpected in the pro	bbe documentation.	
Related Information	SAM documen	ntation [R 4]			
Revision Log					







2.1.3 File Access Capability Probes

SRM Probes		
ID	MON_PROBE_STORAGE_1	
Description	Provide monitoring probes that test the functionality of SRM.	
Mandatory	YES	
Applicability	Storage Management Appliances	

Input from Technology Provider	SRM probes as described at: https://tomtools.cern.ch/confluence/display/SAM/SRM .
Pass/Fail Criteria	Probes must exist and behave as expected in the probe documentation.
Related Information	SAM documentation [R 4]
Revision Log	







2.1.4 Metadata Catalogue Capability Probes

LFC Probes	
ID	MON_PROBE_METADATA_1
Description	Provide monitoring probes that test the functionality of LFC.
Mandatory	YES
Applicability	LFC Appliances

Input from Technology Provider	LFC probes as described at: https://tomtools.cern.ch/confluence/display/SAM/LFC .
Pass/Fail Criteria	Probes must exist and behave as expected in the probe documentation.
Related Information	SAM documentation [R 4]
Revision Log	







3 ACCOUNTING CAPABILITY

The use of resources within the e-Infrastructure must be recorded for understanding usage patterns by different user communities and by individuals within their communities.

3.1 Generation of Accounting Records

Job Execution Appliances Accounting		
ID	ACC_JOBEXEC_1	
Description	Job Execution Appliances must generate accounting records for all the actions of the users into the local resources.	
Mandatory	YES	
Applicability	Accounting Appliances for Job Execution Capability (APEL)	

Applicability A	Accounting Appl	liances for Job Execution Capability (APEL)
	Accounting Appliances for Job Execution Capability (APEL)	
Technology Provider	The Job Execution Capability must generate accounting records for the actions of the users into the local resources (jobs submitted to the underlying execution manager). These records must include, at least, the following information for all the jobs submitted to the system:	
	• User DN	
	 VO 	
		execution time
		execution time
	 SPECint 	information
	CPU & Wall Time	
	 Number of slots/CPUs used by the job 	
S	The generation of accounting records must be available for the execution manager supported by the Job Execution Capability implementation. Support is expected for the following systems:	
	 Torque 	
	• SGE	
	 Condor 	
	• LSF	
	Pre-condition	Configured system.
Description 7	Гest	Creation of accounting records
	Expected Outcome	Accounting records for the jobs submitted to the execution manager through the Capability.
Criteria S	Pass if the accounting records are generated correctly for all execution managers supported. The generation of the records should not compromise the availability and reliability of the system.	
Related Information		
Revision Log		







Job Scheduling	ing Appliances Accounting		
ID .	ACC_JOBSCH_1		
Description .	Job Scheduling Capability must generate accounting records for all the actions of the		
1	users.		
Mandatory	NO		
Applicability	Accounting Appl	liances for Job Scheduling Capability	
Technology	The Job Scheduling Capability must generate accounting records for the actions of the users (jobs submitted to the appliance). These records must include, at least, the following information for each submitted job:		
	• status of job		
	• submission time		
	• completion time		
	• failures		
	Summary information (number of submitted jobs, success rate, average submission		
	•	also be provided.	
	Pre-condition	Configured system.	
Description	Test	Creation of accounting records	
	Expected Outcome	Accounting records for the jobs submitted the system through the Capability.	
Pass/Fail	Pass if the accounting records are generated correctly. The generation of the records		
,	should not compromise the availability and reliability of the system.		
Related Information			
Revision Log			







3.2 Accounting Store and Transmission for Job Execution Appliances.

The accounting information should be stored in a local database and transmitted in regular intervals to a central registry where information of the whole EGI infrastructure is stored.

Local Accounting Store		
ID	ACC_STORE_1	
Description	APEL must be able to store the information collected from the execution manager in a site databse.	
Mandatory	YES	
Applicability	APEL Accounting Appliances.	

J		
Applicability	APEL Accounting Appliances.	
Input from Technology Provider	a site registry da stored. The reco	agSite: Site name (example: RAL-LCG2) bID: Local job name (example: 12311.legce02.gridpp.rl.ac.uk) ID: Optional default value: NULL) erID: Local user name (example: alicesgm 001) erID: User DN (example:/C=IT/O=INFN/OU=Personal Certificate) erVO: Local user group (example: alice) Time: Job Wall duration (example: P8H24M47S) erTime: Job CPU duration (example: P8H21M34S) TimeSeconds: Job Wall duration in seconds (example: 3500) erTimeSeconds: Job CPU time duration in seconds (example: 3000) ere: Job start time (example: 2010-03-14T11:06:08Z) ere: Job stop time (example: 2010-03-14T19:30:55Z) ereUTC: Job start UTC time (example: 2010-03-14T19:30:55Z) ereUTC: Jobs stop UTC time (example: 1079262368) erepoch: Job stop time epoch (example: 1079262368) erepoch: Job stop time epoch (example: 1079292655) erepoch: Job stop time epoch (example: 1244948) erepoch: Used real memory (example: 1244948) erepoch: SpecInt2000 value (example: 40322) erepoch: SpecFloat2000 value (example: 30234) ere Event record date (example: 19:30:55)
Test Description	Pre-condition	Configured system. Accounting records are correctly generated.
Description	Test	Store accounting records into site registry.
	Expected Outcome	Accounting records are stored in the site registry. Log of operations is available.
Pass/Fail Criteria		inting records are stored correctly. Storage of the records should not availability and reliability of the system.









Related Information	
Revision Log	







Accounting R	Accounting Records Transmission	
ID	ACC_STORE_2	
Description	APEL must be able to send the records stored in the site registry to a central registry database by using a messaging system.	
Mandatory	YES	
Applicability	APEL Accounting Appliances.	

Input from Technology Provider	Test for the tran	smission of records to the central registry using ActiveMQ.
Test Description	Pre-condition	Configured system. Accounting records are correctly generated and stored in local registry.
	Test	Send new records to the central registry using ActiveMQ.
	Expected Outcome	Only new records are sent to central registry by default but site administrators are able also to republish accounting records in a specific interval using accounting configuration files. They are stored correctly there. Log of operations is generated.
Pass/Fail Criteria	Pass if the test is provided and passes. The transmission of the records should not compromise the availability and reliability of the system.	
Related Information		
Revision Log		







Periodic Loca	Periodic Local Registry Store	
ID	ACC_CRON_1	
Description	The accounting appliance must periodically submit new accounting records to the local registry	
Mandatory	YES	
Applicability	APEL Accounting Appliances.	

Input from Technology Provider	The accounting appliance must periodically submit new accounting records to the local registry using a cron script. This action should be executed daily to check new executed jobs.	
Test	Pre-condition Configured system.	
Description	Test	Send new records to the local registry each day after cron execution.
	Expected Outcome	Only new records are sent to local registry. They are stored correctly there. Cron and accounting logs are generated locally.
Pass/Fail Criteria	Pass if the cron is provided and work as expected.	
Related Information		
Revision Log		







Periodic Central Registry Update.		
ID	ACC_CRON_2	
Description	The accounting appliance must periodically submit new accounting records to the global registry	
Mandatory	YES	
Applicability	APEL Accounting Appliances.	

Input from Technology Provider	Cron script located at local registry must be able to submit new accounting records to global accounting registry using a message system. This script should be executed daily to check new executed jobs.	
Test	Pre-condition	Configured system.
Description	Test	Send new records to the global registry each day after cron execution.
	Expected Outcome	Only new records are sent to global registry by default but site administrators are able also to republish accounting records in a specific interval using accounting configuration files. They are stored correctly there. Cron and accounting logs are generated locally.
Pass/Fail	Pass if the cron is provided and work as expected.	
Criteria		
Related Information		
Revision Log		







3.3 Visualization Portal

Accounting Portal Summary View		
ID	ACC_PORTAL_1	
Description	Accounting portal must provide a front-end view of published CPU resources.	
Mandatory	YES	
Applicability	Accounting Portal Implementation	

Input from Technology Provider	Accounting portal provides a front-end view of published CPU resources that have been aggregated into summaries. These summaries may view per: • Site • Countries • VO • NGI • Tier1 / Tier2	
Test	Pre-condition	Configured accounting portal.
Description	Test	Browse summaries.
	Expected Outcome	Summary views are shown with correct data for all the possible levels.
Pass/Fail Criteria	Pass if the summary view is provided and is correctly generated for all possible levels	
Related Information	EGI Accounting Portal [R 5]	
Revision Log		







Accounting Portal Access Policy		
ID	ACC_PORTAL_2	
Description	Sensitive information about VO usage and Users DNs must be encrypted and only accessible to their VO managers via X.509 certificate.	
Mandatory	YES	
Applicability	Accounting Portal Implementation	

Input from Technology Provider	Portal must include access policies for VO managers that restricts the information that can be accessed.	
Test	Pre-condition Configured accounting portal. Valid VO manager certificate.	
Description	Test Browse VO view with VO usage and user DNs.	
	Expected Outcome	Information is displayed correctly.
Pass/Fail Criteria	Pass if the access policy is applied correctly.	
Related Information	EGI Accounting Portal [R 5]	
Revision Log		







Accounting P	Portal Global View		
ID	ACC_PORTAL_3		
Description	Accounting Portal views must include a production global view		
Mandatory	YES		
Applicability	Accounting Portal Implementation		
Input from Technology Provider	 Accounting Portal views must include a production global view. This view must include a custom view where users can select how display desired accounting data, users can select these options: Data to graph: Users can select Norm. Sum CPU in kSI2000-hours, or HEPSPEC-2006 number of jobs, Norm Sum elapsed time in kSI-2000 hours and HEPSPEC-2006 hours or CPU efficiency. Data period to view. Show data for Region, Date or VO and as function of Region, Date, VO or Country. Group results by VO, Region or Date Chart type: Accumulative bar, group bar or lines. Scale: Linear or logarithmic. A button to exclude operations VOs like dteam and ops. This general view must include also a list of certified sites which are not publishing accounting data since last 3 months. Accounting Portal views must include different 		

	accounting data since last 3 months. Accounting Portal views must include different charts and graphs for ease of use.	
Test	Pre-condition Configured System.	
Description	Test	Visualize data with charts
	Expected Outcome	Charts are correctly generated for the accounting data available based on users selection.
Pass/Fail Criteria	Pass if the charts are correctly generated for all the accounting data available and for all the chart models.	
Related Information	EGI Accounting Portal [R 5]	
Revision Log		







Accounting Portal VO Manager View			
ID	ACC_PORTAL_4		
Description	Accounting Portal views must include a production VO manager view.		
Mandatory	YES		
Applicability	Accounting Portal Implementation		

Input from Technology Provider	Accounting Portal views must include a production VO manager view. This view must include a custom view where only VO managers can select and display desired accounting data, available options are: • VO to query including Group and Role. • NGI/Country to display. • Order by: Number of jobs, Norm. sum CPU, sum CPU, Norm sum time elapsed and sum. Time elapsed. • Data period to display This view generates a list with desired accounting information (including CPU efficiency for each VO group), a percentage pie chart and a bar chart for selected period of time.	
Test Description	Pre-condition	Configured System.
2 cooraption	Test	Visualize data with charts
	Expected Outcome	Charts are correctly generated for the accounting data available based on VO managers selection.
Pass/Fail	Pass if the charts are correctly generated for all the accounting data available and for	
Criteria	all the chart models.	
Related Information	EGI Accounting Portal [R 5]	
Revision Log		







Accounting Portal VO Member View			
ID	ACC_PORTAL_5		
Description	Accounting Port	al views must include a production VO member view.	
Mandatory	YES		
Applicability	Accounting Port	al Implementation	
Input from Technology Provider	Accounting Portal views must include a production VO member view. This view must include a custom view where only VO members can select and display desired accounting data:		
	 VO including Group and Role. 		
	Order by: Number of jobs, Norm. sum CPU, sum CPU, Norm sum time elapsed and sum. Time elapsed.		
	Data period to display.		
	This view generates a list with desired accounting information (including CPU efficiency for each VO group), a percentage pie chart and a bar chart for selected period of time.		
Test	Pre-condition	Configured System.	
Description	Test	Visualize data with charts	
	Expected Outcome	Charts are correctly generated for the accounting data available based on VO members selection.	
Pass/Fail Criteria	Pass if the charts are correctly generated for all the accounting data available and for all the chart models.		
Related	EGI Accounting Portal [R 5]		

Information
Revision Log







Accounting Portal Site Admin View		
ID	ACC_PORTAL_6	
Description	Accounting Portal views must include a site admin view.	
Mandatory	YES	
Applicability	Accounting Portal Implementation	
Input from	Accounting Portal views must include a production Site Admin view. This view must	

Input from Technology Provider	Accounting Portal views must include a production Site Admin view. This view must include a custom view where only site administrators can select and display desired accounting data for their sites, site administrator can select:			
	Site to display accounting data.			
	 Order by: Number of jobs, Norm. sum CPU, sum CPU, Norm sum time elapsed and sum. Time elapsed. 			
	 Data period to display. 			
	This view generates a list with desired accounting information (including CPU efficiency for each VO group), a percentage pie chart and a bar chart for selected period of time.			
Test	Pre-condition	Configured System.		
Description	Test	Visualize data with charts		
	Expected Outcome	Charts are correctly generated for the accounting data available based on site administrators selection.		
Pass/Fail	Pass if the charts are correctly generated for all the accounting data available and for			
Criteria	all the chart models.			
Related Information	EGI Accounting Portal [R 5]			
Revision Log				







4 REFERENCES

R 1	UMD roadmap: https://documents.egi.eu/public/ShowDocument?docid=100
R 2	Nagios Config Generator: https://tomtools.cern.ch/confluence/display/SAM/NCG
R 3	My EGI portal: https://tomtools.cern.ch/confluence/display/SAM/MyEGI
R 4	SAM Probes Documentation: https://tomtools.cern.ch/confluence/display/SAM/Probes
R 5	Accounting Portal: http://accounting.egi.eu/