Please complete this form during the session and give to the session chair at the end.
We value your feedback on the topics being discussed.

Name:	Organisation:
Email:	Country:

1. Which view point do you represent?

❑ User Community ❑ EIRO ❑ NGI ❑ Resource Centre ❑ Technology Provider ❑ Funding Agency ❑ EGI.eu

Other, please specify_____

2. What are the value propositions for the following provider to consumer relationships? Please tick and/or provide others

- Technology Provider to the User Communities ❑ Custom open source software and support ❑ ❑	**- NGIs to User Communities** ❑ Uniform interface to negotiate access to national computing resources ❑ Provide user support and consulting ❑
- Technology Provider to the EGI Collaboration ❑ Custom open source software and support ❑ ❑	**- NGIs to Resource Centres** ❑ Cost effective coordination of operations, dissemination, policy and event organisation ❑ Provide single, stronger voice at a national gov't level ❑
- EGI.eu to NGIs/EIROs ❑ Cost effective coordination of operations, dissemination, policy and event organisation ❑ Negotiates with technology providers on their behalf ❑ Provide single, stronger voice at an EC level ❑	**- Resource Centres to User Communities** ❑ Cost effective access to own commodity computing resources ❑ Access to own custom high-performance computing resources ❑
- EGI.eu to User Communities ❑ Gather requirements and feed into technology providers ❑ ❑	**- EGI Collaboration to User Communities** ❑ Uniform access to data & computing resources across Europe ❑ Provide convenient collaboration tools to share applications, best practices, and training material ❑ Enables new and more efficient ways of conducting in-silico science ❑

3. If your organisation is part of EGI Collaboration, how dependent is it on EC funding for providing grid services?

❑ 0 = Not Critical - Do not depend on EC funding

❑ 1 = Somewhat - Supports some activities / Alleviates certain burdens

❑ 2 = Neutral – Would have some impact but services would continue with limited effect on users

❑ 3 = Critical – Severe impact on the ability to provide services

❑ 4 = Very Critical - Would not exist without EC funding

❑ Don't know

4. EGI Business Models are ultimately dependent on strategy. What is the best way to determine this strategy?

_____

_____

5. **Sustainability of EGI depends critically on sustainability of the NGIs and EGI.eu. What do you feel is the most significant issue that needs to be tackled?**

_____

_____

6. **What can we learn from actual experiences of other e-Infrastructure providers?**

_____

_____

7. **What process should be followed to evolve the EGI service portfolio?**

_____

_____

8. **If your organisation is part of the EGI Collaboration, would it be willing to continue to contribute and provide services to EGI if it received no EC funding?**

   ❑ Yes   ❑ No   ❑ Depends (Explain)

   Comments_____

9. **With the EC funding expecting to decrease for maintenance and operations, how do you think that revenue streams for grid services should be restructured?** (Choose all that apply)

   ❑ Direct charge of services to consumers

   ❑ Direct charge of services to consumer's employing institutions

   ❑ Direct charge of services to consumer's NGI/EIRO

   ❑ In-kind payments within the EGI community

   ❑ NGI/EIRO subscriptions to EGI.eu to pay the service providers to deliver free services to end-users

   ❑ Structural Funds on an NGI level

   ❑ Other, please specify

   Comments_____

10. **If usage-based pricing mechanisms are applied, who do you envision could be billed?** (Choose most viable option)

   ❑ Individual end-user

   ❑ Employing institution of end-user

   ❑ EIRO/NGI related to the end-user's employing institution

   ❑ Other, please specify

   Comments_____

11. **What are the benefits and drawbacks of centralised payment of grid services compared to direct payment from users, who are also paid through research money coming ultimately from the same source?**

   _____

Workshop Feedback

1. **a.) Which session did you attend?**   **b.) How useful was the overall workshop?**

   ❑ 1st - 14:00-15:30 ❑ 2nd - 16:00-17:30 ❑ Both   ❑ Excellent ❑ Useful ❑ OK ❑ Not Useful

2. **How useful was the provided survey analysis report?**

   ❑ Very Informative   ❑ Useful   ❑ OK   ❑ Not Useful   ❑ Did not read it

3. **Do you feel you have a better understanding of Business Models thanks to your participation in the session?**

   ❑ Definitely Yes   ❑ Yes   ❑ No   ❑ Definitely No

4. **Will you recommend that your organisation start to define a structured business model?**

   ❑ Yes (within the next 6 months) ❑ Yes (in 1-2 yrs.) ❑ Maybe (needs more investigation/support) ❑ No ❑ Other

   Why or why not?_____

5. **What questions do you feel still need to be answered moving forward?**

   _____

   _____

6. **Would you like to:**

   ❑ Be added to the policy-discuss mailing list to continue the business models and sustainability discussion

   ❑ Be an active member in a dedicated group to shape the EGI Sustainability Plan

   --Thank you for taking the time to complete this questionnaire--