**MoU – Milestone Report 3.2**

Dissemination Report
(to Nov 2011)

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| AbstractThis document summaries the dissemination activities relating to the MoUs signed between EGI and gSLM. |

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# OVERVIEW

Since the start of EGI-InSPIRE, a number of MoUs have been signed with projects and organisations. Most of the MoUs include a joint work plan in the area of dissemination, aiming to disseminate the progress and final results of the collaboration within the EGI and project communities.

The expected outcomes include:

* Advertising the start of the collaboration in each party website with a dedicated static page, article and news release.
* Joint technical sessions at community events disseminating the progress of the results of the collaboration.
* Joint report on dissemination activities including areas such as joint events, materials, publications, news items and press coverage.

For EGI, the start of the collaboration is advertised on the main EGI website on the Collaborations page[[1]](#footnote-1). An example of a dedicated web page for the collaboration with the CHAIN project can be found online[[2]](#footnote-2). All MoU signings are announced via the EGI news feed[[3]](#footnote-3), which is also fed out to our Twitter feed[[4]](#footnote-4).

The programmes for EGI’s community events can be found on the Indico website[[5]](#footnote-5). These include all joint sessions, papers, posters and workshops accepted for the programme at EGI’s flagship events, such as the EGI Technical Forum 2010 in Amsterdam[[6]](#footnote-6), the EGI User Forum 2011 in Vilnius[[7]](#footnote-7) and the EGI Technical Forum 2011 in Lyon[[8]](#footnote-8).

# GSLM

### MoU initiation

The MoU was signed at ISC’11, and was announced on the EGI (http://www.egi.eu/about/news/news\_0064\_MoU\_with\_gSLM.html) and gSLM (<http://gslm.eu/news/gslm-signs-mou-european-grid-infrastructure>) sites. There is also a page on the collaboration on the EGI site at <http://www.egi.eu/collaboration/gSLM.html> and the MoU itself is online at <https://documents.egi.eu/public/RetrieveFile?docid=490&version=6&filename=EGI-MOU-gSLM-FINAL.pdf>.

### Events

In the first year there has been considerable collaboration between EGI and gSLM on mutual events. Following the MoU signing, EGI sent COO Tiziana Ferrari to the gSLM organised 1st Workshop on Managing and Delivering Grid Services (MDGS 2011, see [www.gslm.eu/mdgs2011](http://www.gslm.eu/mdgs2011)), where she spoke on the RGI view of service management including EGI created OLAs. Following this gSLM organised two events for the EGI Technical Forum 2011. The first was a workshop introducing gSLM to the EGI community, and again included a talk by Tiziana Ferrari, as well as a panel discussion including NGIs, VRC representatives and SLM experts from the gSLM team.

The second session was a tutorial on IT service management, introducing basic concepts then explaining the ITIL and COBIT best practice frameworks and the ISO/IEC 20000 standard. The tutorial was held by gSLM director Dr Thomas Schaaf, who is also a certified trainer and auditor for ISO/IEC20000, ISO/IEC 270000 and ITIL. The tutorial was attended by around 50 community members and generated interesting discussions with the participants.

For the second year gSLM have also submitted proposals for two sessions at the EGI Community Forum 2012, one a workshop on measuring service management maturity and the other a tutorial on relevant ISO/IEC standards,

### Studies and consultation

As part of gSLM’s work, they carried out a survey of users and VO managers at the EGI User Forum 2011, which has been shared with EGI. Additionally, discussions have begun on how gSLM can support and assist EGI in setting up business models and ITSM structures. This has also led to gSLM reviewing EGIs deliverable D4.3, “EGI Operations Architecture: Grid Service Management Best Practices”.

# CONCLUSION

This document summaries the dissemination activities relating to the MoUs signed between EGI and gSLM. Updates will be provided on an annual basis.

1. <http://www.egi.eu/collaboration/> [↑](#footnote-ref-1)
2. <http://www.egi.eu/collaboration/CHAIN.html> [↑](#footnote-ref-2)
3. <http://www.egi.eu/about/news/> [↑](#footnote-ref-3)
4. <http://twitter.com/egi_inspire> [↑](#footnote-ref-4)
5. <https://www.egi.eu/indico/> [↑](#footnote-ref-5)
6. <https://www.egi.eu/indico/conferenceDisplay.py?confId=48> [↑](#footnote-ref-6)
7. <https://www.egi.eu/indico/conferenceDisplay.py?confId=207> [↑](#footnote-ref-7)
8. <https://www.egi.eu/indico/conferenceDisplay.py?confId=452> [↑](#footnote-ref-8)