

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2017-09 / 2018-02

Date of report: 13-11-2018

Date of next: 2019-01

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/2788>

Legend Underperforming
On Target

RECAS-BARI		Previous period			Reporting period					
	Service target	2017-06	2017-07	2017-08	2017-09	2017-10	2017-11	2017-12	2018-01	2018-02
Availability	85%	92,65%	85,80%	99,79%	90,73%	100,00%	99,57%	90,51%	98,40%	99,84%
Reliability	90%	92,65%	85,80%	99,79%	90,73%	100,00%	99,57%	92,14%	98,40%	99,84%
Explanation	[Redacted]									