# Services Performance Report

shows compliance with established SLA service targets

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**Service:** Cloud compute
**Period:** 2018-03 / 2018-08
**Date of report:** 13-11-2018
**Date of next** 2019-01
**Documentation:** https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
**Related agreements:** https://documents.egi.eu/document/2788

**Legend**
Underperforming
On Target

## RECAS-BARI

| | | Previous period | | | Reporting period | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| | Service target | 2017-12 | 2018-01 | 2018-02 | 2018-03 | 2018-04 | 2018-05 | 2018-06 | 2018-07 | 2018-08 |
| **Availability** | 85% | 90,51% | 98,40% | 99,84% | 98,06% | 99,77% | 98,85% | 99,83% | 97,55% | 96,83% |
| **Reliability** | 90% | 92,14% | 98,40% | 99,84% | 98,06% | 99,77% | 98,85% | 99,83% | 97,55% | 96,83% |

**Explanation**