Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute
Period: 2018-09 / 2018-12
Date of report: 10-1-2019
Date of next SLA ended
Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
Related agreements: https://documents.egi.eu/document/2788

Legend
- Underperforming
- On Target

RECAS-BARI		Previous period			Reporting period			
	Service target	2018-06	2018-07	2018-08	2018-09	2018-10	2018-11	2018-12
Availability	85%	99,83%	97,55%	96,83%	98,38%	100,00%	96,75%	99,69%
Reliability	90%	99,83%	97,55%	96,83%	98,38%	100,00%	96,75%	99,69%

Explanation