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COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, January 12, 2018 3:37:26 PM
Last Modified: Friday, January 12, 2018 3:53:02 PM
Time Spent: 00:15:36
IP Address: 134.158.231.28

Page 1: Report on performance of the service

Q1 Service

Operations Portal

Q2 The reporting person:

Name

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Q3 EFFORT(Please provide effort (PM) spent by each partner (separately) during the whole reporting period.)

CNRS : 12 PM

Q4 GENERAL OVERVIEW OF ACTIVITY IN THE PERIOD(Short prose overview of what happened in the period. Things went well? There were problems but they were addressed? There were significant problems that persist and must be dealt with?)

No important issues encountered during the period.

2 new version of the VAPOR portal have been released (July and December).

One new version of the Operations Portal has been released .

One release concerning the integration of EGI Checkin has been postponed due to problem during the release process .

This release has affected the availability / reliability of the portal during 2 hours .

Q5 ISSUES ARISING IN THE PERIOD(Explain issues, such as OLA violations or other problems in performance. Also consider other events that may not lead to violations, such as planned downtime, or problems in services there is a dependency on.)

In October the availability / reliability rate was 98,98% due to the problem related during the release process described previously.

Q6 MITIGATION ACTIONS PLANNED (Explain action planned to mitigate issues in this period.)

No specific actions foreseen

Q7 FORESEEN ACTIVITIES AND CHANGES (Note upcoming activities or changes impacting the service and OLA that are the subject of this report. For instance planned ending or renegotiation of the agreement or planned major upgrades to the service, new activities.)

No major changes planned .
