Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute
Period: 2019-12 / 2020-05
Date of report: 9-6-2019
Date of next 2020-12
Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
Related agreements: https://documents.egi.eu/document/3404

Legend
Underperforming
On Target

CESGA		Previous period			Reporting period					
	Service target	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05
Availability	90%	97,38%	99,63%	100,00%	100,00%	100,00%	100,00%	99,29%	99,54%	97,09%
Reliability	95%	97,38%	99,63%	100,00%	100,00%	100,00%	100,00%	99,29%	99,54%	97,09%

Explanation