Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute; Online Storage

Period: 2022-02 - 2022-07

Date of report: 08/08/2022

Date of next report 2022-02

Documentation: https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability

Related agreements: https://documents.egi.eu/document/3484

Legend

Underperforming
On Target

CESGA		Availabilit	Reliability
targets		85%	90%
preious reporting period	2021-11	95.07%	95.07%
	2021-12	100.00%	100.00%
	2022-01	99.94%	99.94%
current reporting period	2022-02	100.00%	100.00%
	2022-03	99.65%	99.65%
	2022-04	99.71%	99.71%
	2022-05	89.29%	89.29%
	2022-06	100.00%	100.00%
	2022-07	100.00%	100.00%
2022-05	Authentication failures		

CESNET-MCC		Availabilit	Reliability
targets		85%	90%

		Availability	Reliability
preious reporting period	2021-11	100.00%	100.00%
	2021-12	100.00%	100.00%
	2022-01	99.79%	99.79%
current reporting period	2022-02	99.44%	99.44%
	2022-03	99.38%	99.66%
	2022-04	98.16%	98.16%
	2022-05	98.95%	98.95%
	2022-06	100.00%	100.00%
	2022-07	95.61%	95.61%

TR-FC1-ULAKBIM		Availability	Reliability
targets		85%	90%
preious reporting period	2021-11	53.00%	53.00%
	2021-12	100.00%	100.00%
	2022-01	99.38%	99.38%
current reporting period	2022-02	100.00%	100.00%
	2022-03	99.60%	99.60%
	2022-04	100.00%	100.00%
	2022-05	99.92%	99.92%
	2022-06	99.95%	99.95%
	2022-07	100.00%	100.00%

UNIV-LILLE		Availability	Reliability

targets		85%	90%
preious reporting period	2021-11	84.24%	84.24%
	2021-12	100.00%	100.00%
	2022-01	99.85%	99.85%
current reporting period	2022-02	100.00%	100.00%
	2022-03	99.60%	99.60%
	2022-04	100.00%	100.00%
	2022-05	63.16%	100.00%
	2022-06	99.90%	99.90%
	2022-07	100.00%	100.00%
Explanation			
2022-05	downtime due to datacenter relocation		