

Services Performance Report

shows compliance with established SLA service targets



Audience: Miklós Bán

Report author: EGI SLA sla@mailman.egi.eu

Service: Cloud compute

Period: 2022-04 / 2022-09

Date of report: 17/10/2022

Date of next report: 2023-04

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/3565>

Legend

Underperforming

On Target

IFCA-LCG2	Cloud Compute		
		Availabilit	Reliability
targets		85%	90%
preious reporting period	2022-01	85.22%	95.21%
	2022-02	90.74%	90.74%
	2022-03	98.77%	98.77%
current reporting period	2022-04	99.53%	99.53%
	2022-05	99.50%	99.50%
	2022-06	100.00%	100.00%
	2022-07	97.26%	97.26%
	2022-08	44.22%	99.71%
	2022-09	95.10%	95.10%
Explanation			
2022-08	Scheduled downtime for updating the services		