

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2021-01 / 2021-06

Date of report: 16/02/2022

Date of next report: 2022-07

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/3757>

Legend

Underperforming

On Target

TR-FC1-ULAKBIM	Cloud Compute		
		Availability	Reliability
targets		95%	95%
preious reporting period			
current reporting period	2021-01	99.88%	99.88%
	2021-02	99.96%	99.96%
	2021-03	100.00%	100.00%
	2021-04	97.53%	97.53%
	2021-05	96.89%	96.89%
	2021-06	99.88%	99.88%